

2018

12th annual
*BC Health
Care Awards*

*Let them know
they're golden*



BC HEALTH CARE
AWARDS

JUNE 25, 2018
THE FAIRMONT WATERFRONT
VANCOUVER

PRESENTED BY

HEABC
HEALTH EMPLOYERS
ASSOCIATION OF BC





Welcome from HEABC's Board Chair and President & CEO

Welcome to the 12th annual *BC Health Care Awards*. HEABC launched the awards in 2007 to celebrate achievements in BC's publicly funded health care system. The awards recognize outstanding individuals, projects and teams who work tirelessly to ensure that BC's health care system remains among the best in the world. They also remind us that care for patients, clients and residents is at the heart of what we do.

We are both proud and saddened to announce that we have added a new award this year, the Dianna Mah-Jones Award of Excellence in Person-Centred Care. Dianna was tragically killed along with her husband Richard Jones just three months after being named Provincial Health Care Hero at the 2017 *BC Health Care Awards*. Dianna received that award for her inspirational work as an occupational therapist at GF Strong Rehabilitation Centre. Dianna's innovative and person-centred approach to patient care made her a champion for the needs of her clients, and the heart of the GF Strong team. We hope that by naming this award in her honour, we will help keep her memory and legacy alive and inspire others to deliver health care that is respectful of the needs, values and preferences of individuals.

Thank you for joining us in celebrating all of our award recipients today, including the inaugural recipients of the Dianna Mah-Jones Award of Excellence. Today's 12 Gold Apple and six Award of Merit recipients join a long list of very worthy and inspiring award recipients.

Thank you also to those who have supported the 2018 *BC Health Care Awards*, including HEABC members, the awards sponsors (see back cover) and this year's team of volunteer judges (see page 4).

Betsy Gibbons
Board Chair

Michael McMillan
President & CEO

Thank you 2018 judges

We would like to extend a heartfelt thanks to our judges for generously volunteering their time to select this year's award recipients. Our independent panel of judges is made up of leaders from BC's business, academic and health care communities. We are very grateful for their support and contribution.

Pamela Cawley

Dean, Faculty of Health Sciences
Douglas College

Lisa Coltart

Vice-Chair
YWCA Metro Vancouver

Paul Gallant

President
Gallant HealthWorks & Associates

Baldev Gill

Chief Operating Officer &
Chief Financial Officer
*Chartered Professionals in Human
Resources of BC & Yukon*

Lisa Kershaw

Partner
Boyden Global Executive Search

Brad Martin

Dean – Faculty of Education,
Health & Human Development
Capilano University

Dr. Donna Murnaghan

Dean, School of Nursing
Thompson Rivers University

Eyob Naizghi

Executive Director
MOSAIC

Amy Robichaud

Principal
AR STRATEGY

Allison Rzen

Partner
PFM Executive Search

Kevin Smith

Director, Communications
BC Patient Safety & Quality Council

Dale Walker

Vice-President, Employer,
Industry & Worker Services
WorkSafeBC

Arlene Ward

President
Genesis Rehabilitation Ltd.

Patricia Woroch

Chief Executive Officer
Immigrant Services Society of BC



Agenda

Welcome from Michael McMillan, President & CEO, HEABC

Master of Ceremonies: Marnie Goldenberg, Director of Directions Youth Services

Welcome from Betsy Gibbons, Board Chair, HEABC

Greetings from the Honourable Adrian Dix, Minister of Health

Lunch served

Award presentations – Award of Merit & Gold Apple recipients

- Dianna Mah-Jones Award of Excellence In Person-Centred Care
- Top Innovation
- Workplace Health Innovation
- Collaborative Solutions

Dessert served

Award presentations – Gold Apple recipients

- Health Care Hero - Affiliate
- Health Care Hero - Fraser Health
- Health Care Hero - Interior Health
- Health Care Hero - Island Health
- Health Care Hero - Northern Health
- Health Care Hero - Provincial Health Services Authority
- Health Care Hero - Vancouver Coastal Health
- Provincial Health Care Hero

Presentation to Progressive Housing Society

Closing remarks

Giving back to BC's health care community

The *BC Health Care Awards* highlight the contributions outstanding health care employees make to British Columbia. In this spirit, each Gold Apple sponsor has contributed \$1,000 for donation to a BC-based health care charity in recognition of the efforts of our award recipients. This year's recipient is:



Progressive Housing Society is a non-profit society that provides support services to more than 250 adults living with mental health issues or facing homelessness in the Burnaby area.

Dianna Mah-Jones Award of Excellence In Person-Centred Care

Gold Apple

The International Seating Symposium

Sunny Hill Health Centre for Children, Provincial Health Services Authority

In 1982, a group of Vancouverites wanted to learn more about seating and mobility services for people who are unable to walk or move due to physical disabilities. One challenge was that experts in related fields often worked in isolation making it difficult to share ideas, build on success and create synergy.

The solution: bring all the experts together in one place. The BC Kinsmen Foundation provided the initial funding, Sunny Hill Health Centre for Children stepped up to take the lead, and the first International Seating Symposium was born. The symposium has created an international forum that fosters an exchange of ideas and a network of consumers, rehabilitation therapists, physicians, designers, and manufacturers of positioning and mobility equipment. Countless people have benefited from innovative products that have come from the symposium.

For inspiring improvements in rehabilitation equipment and technology that have improved mobility, comfort and quality of life for people with disabilities, the International Seating Symposium has been awarded the Dianna Mah-Jones Award of Excellence in Person-Centred Care.

PROJECT TEAM: Maureen Story, Catherine Ellens, Roslyn Livingstone, Bob Stickney, Jennifer Law, Lynore McLean, Sherylin Gasiar, Kathie Marina, Marnie Eastman, Janice Evans, Beth Ott, Kim Magnus, Veronica Atwill, Andy Brule, Pedro Peralta Elgueta, Pablo Quintero, Todd Romer, Daphne O'Young, Nicole Bruce, Sandy Lum, Aki Shigematsu





Dianna Mah-Jones Award of Excellence In Person-Centred Care

Gold Apple

Residential Care for Me: Megamorphosis

Seniors Care and Palliative Services, Providence Health Care

Providence Health Care has provided compassionate residential care for decades; however, homes that have evolved from a medical system have led to a focus on efficiency, rather than emotional connections and quality of life for residents. Recognizing this, leaders of Providence's Residential Care Program decided to dig deep into the resident experience, and Residential Care for Me was born. Residential Care for Me uses human-centred design to truly understand the experience of those who live in, work in and visit residential care homes.

Building on lessons learned, the goal of Megamorphosis, the next phase of the project, is to change the culture from an institutional to a social model of care, and improve quality of life for residents by rapidly testing and implementing changes that focus on emotional connections, allow residents to direct each moment, and create the feeling of home.

For recognizing that people live and thrive and find happiness in homes, and not institutions, and striving to provide a more social and human model of residential care, Providence Health Care is awarded the Dianna Mah-Jones Award of Excellence in Person-Centred Care.

PROJECT TEAM: Jo-Ann Tait, Robena Sirett, Sonia Hardern, Heather Mak, Linda MacNutt, Paul Whitehead, Residential Care for Me Navigation Group, Youville Residential Care Team, Brock Fahrni Residential Care Team



Dianna Mah-Jones Award of Excellence In Person-Centred Care

Award of Merit

Resources and Needs Review

Nanaimo Regional General Hospital, Island Health

Cumberland Community Dialysis Facility (CCDF) provides hemodialysis for chronic renal patients living in northern Vancouver Island and the Comox Valley area. Recognizing that socioeconomic factors and general lack of awareness resulted in underutilized financial benefits and resources for patients, CCDF launched a survey to identify patients who were not connected to resources they were eligible to receive. A standardized dialysis screening and eligibility process was also developed, along with a reference manual outlining identified programs and available financial benefits.

For improving access to resources for kidney care patients while addressing poverty in the Vancouver Island renal program, we present an Award of Merit to the Resources and Needs Review Project.

PROJECT TEAM: Aimee Morry, Eileen Carolan with funding approved by Anna Hill, Director of Renal Services



Top Innovation

Gold Apple

SNIFF: *C. Difficile* Canine Scent Detection Program

Vancouver Coastal Health

At Vancouver Coastal Health, an innovative and dedicated team of people and a growing roster of pups known as the *C. Difficile* Scent Detection Program is pioneering a cost-effective method to improve and enhance *C. difficile* surveillance and improve infection control and prevention practices.

C. difficile is the most frequent cause of infectious diarrhea in hospitals and long-term care homes. It's a difficult-to-treat infection that can severely compromise a patient's health and recovery, and it can lead to serious bowel disease, sepsis and even death. *C. difficile* spores are resistant to routine cleaning agents, and can live undetected on surfaces for many months. However, the hidden dangers can be detected by the super sensitive canine nose, which can recognize *C. difficile* with a sensitivity of 100 per cent. Surfaces can then be disinfected, dramatically reducing the rate of transmission by healthcare workers, patients and hospital visitors.

For pioneering an innovative approach to *C. difficile* detection and infection control that has the potential for widespread impact, Vancouver Coastal Health's *C. Difficile* Scent Detection Program has been awarded the Gold Apple for Top Innovation.

PROJECT TEAM: Dr. Elizabeth Bryce, Dr. Diane Roscoe, Allison Muniak, Teresa Zurberg (Angus), Jaime Kinna (Dodger), Sarah Rothwell, Komathi Ayakar, Markus Zurberg, VGH Environmental Services, VCH Infection Control Practitioners



Top Innovation

Award of Merit

Symphony QuickCall

Workforce Management Solutions, Provincial Health Services Authority

Workforce Management Solutions provides systems support and timekeeping services for Provincial Health Services Authority (PHSA). Symphony QuickCall, an automated shift calling feature was integrated into the core function of scheduling, and is now used by one-third of all PHSA employees.

Using QuickCall, automated and interactive communications through voice, text and email are distributed to large groups of employees in short periods of time. During catastrophic emergencies like the BC wildfires, Symphony QuickCall efficiently notified paramedics about immediate need for urgent assistance.

For leveraging technology, improving day-to-day operations of clinical units and providing a flexible solution and immediate connectivity for its frontline employees, we present an Award of Merit to PHSA.

PROJECT TEAM: Nurinder Singh, Thomas Chan, Linda Lupini, Donna Wilson, Farhana Solanki, Anders Westby, Rakesh Moddi, Bill Rana, Karim Virani, Fay Sheldon, Sunny Masud

Award of Merit

Fall-unteers: A Volunteer-Based Falls Prevention Strategy in Residential Care

Holy Family Hospital Residential Care, Providence Health Care

Accidental falls are the most common cause of injury for older adults. With a goal of reducing falls, clinical staff and volunteer coordinators at Holy Family Hospital worked together to create Fall-unteers, a prevention strategy focused on reducing falls in residential care by recruiting and training young volunteers.

Knowing that the best intervention for dementia patients is increased supervision, and drawing from the literature, the program expands the boundaries of the traditional team to include volunteers in the important work of engaging residents and preventing falls.

For overcoming limitations in staffing resources, improving the safety of residents, and working with youth in the community to develop our future leaders of seniors' care, we present an Award of Merit to Providence Health Care's Holy Family Hospital.

PROJECT TEAM: Nadra Ali, Carrie-Ann Longstaffe, Rae Johnson, Sandy Wong, Jasmine Narayan, Fall-unteers



Workplace Health Innovation

Gold Apple

VGH Emergency Department Healthy Workplace Initiative Vancouver Coastal Health

Vancouver General Hospital's (VGH) emergency department is one of the largest and busiest in the province. As you'd expect in a busy ER, the environment can be stressful, and staff face more than their fair share of difficult situations and incidents, including aggressive or violent patients.

Two years ago, staff reported that they didn't have anyone to talk to about difficult incidents and they didn't feel comfortable raising concerns. Some staff reported feeling unsafe at work and morale suffered as a result. VGH recognized something had to be done for the safety and well-being of both staff and patients, and a multi-disciplinary team was formed with the goal of working together to improve workplace health and safety.

The initiative has yielded positive results in all areas of health and safety, leading to an improved working climate where staff report feeling engaged and better able to provide the type of quality care that emergency patients deserve.

For tackling a difficult challenge head-on, and engaging all stakeholders in developing solutions, we award the Gold Apple in Workplace Health Innovation to Vancouver General Hospital's Healthy Workplace Initiative.

PROJECT TEAM: Parm Hari, Michelle de Moor, Barbara Casson, Lori Korchinski, Dr. Chad Kim Sing, Dr. Heather Lindsay, Susan Harrison Salt, Lori Quinn, Lara Gurney, Scott Maher, Alexia Simeoni, Sarah Turner, David Pledger, Cathy Bennett, Jill Phillips, Stacy Sprague, Simone Riml, Melanie Johannson, Esther Eidse, Chris Fornelli, Gail Allison, Kelly Frankson, Tracy Norman, Lori Benning, Jaime Gallaher



Workplace Health Innovation

Award of Merit

Reducing Workplace Injuries through Leading Practices

Menno Place

With over 700 residents on an 11-acre campus, Menno Place offers a full range of housing and long-term care options from independent living to complex care. The Joint Occupational Health and Safety Committees have collaborated with leadership teams including the Transfer/Lift Peer Support team to refine best practices and recommendations that encourage safety and focus on the reduction of workplace injuries. Along with peer support, violence prevention training, safety orientation, team huddles, and conducting events like their Safety Expo, Menno Place has reduced workplace injury claims costs by 65 per cent.

For taking leadership in best practices and reviewing policy, safe work procedures and health and wellness initiatives, we present an Award of Merit to Menno Place.

PROJECT TEAM: Gord Sale, Laura Fast, Jeanette Lee



Collaborative Solutions

Gold Apple

Improving Indigenous Cancer Journeys: A Road Map

BC Association of Aboriginal Friendship Centres, BC Cancer (Provincial Health Services Authority), First Nations Health Authority, Métis Nation BC

First Nations people in British Columbia are more at risk for some of the most commonly diagnosed cancers. They are also less likely to survive a cancer diagnosis than non-First Nations people. Recognizing this, BC Cancer, First Nations Health Authority, Métis Nation BC, and the BC Association of Aboriginal Friendship Centres set out to develop a truly collaborative strategy that would improve Indigenous cancer outcomes by addressing all steps of the cancer journey, from prevention and treatment, through to survivorship and end-of-life care.

This approach is unique in the province, and the country, with Indigenous communities leading changes in cancer care in keeping with First Nations and Métis priorities.

The end goal of the strategy is cancer services that align with Indigenous priorities resulting in fewer new cases of cancer through healthy living, earlier detection through culturally safe cancer screening programs, culturally safe cancer care and support for Indigenous people, families and communities throughout the entire journey; support for the end-of-life journeys, perspectives and wishes of Indigenous peoples; and that Indigenous cancer journeys are well documented and understood.

For working to establish best practices to provide high-quality, culturally safe cancer care for Indigenous peoples of British Columbia, the Gold Apple Award for Collaborative Solutions has been awarded to the Indigenous Cancer Strategy.

PROJECT TEAM: BC Association of Aboriginal Friendship Centres, BC Cancer (PHSA), First Nations Health Authority, Métis Nation British Columbia



Collaborative Solutions

Award of Merit

Regional Strategy for Reducing Ambulance Turnaround Times at Hospital Emergency Departments

BC Emergency Health Services, Provincial Health Services Authority, Fraser Health

Fraser Health serves the largest population in the province, making efficient use of time and resources critical. Working with BC Emergency Health Services (BCEHS), a standardized system was created for emergency department staff and ambulance paramedics to work more collaboratively and apply improvements in managing patient offloading and triage to waiting room turnover.

By building collaborative exit strategies, ambulance turnaround times were reduced by more than 50 per cent, and BCEHS became the first ambulance service in Canada to achieve an average 30 minute turnaround at hospitals.

For developing frontline leadership, enhancing the patient care experience and increasing capacity to provide quicker access to emergency services, we present an Award of Merit to BC Emergency Health Services and Fraser Health.

PROJECT TEAM: Wendy Machana, Sheila Finamore

Award of Merit

Vancouver Shared Care Team

Doctors of BC, Providence Health Care, Vancouver Coastal Health

Providence Health Care identified practitioner capacity limitations and gaps in service delivery for patients with chronic diseases and complex conditions. This prompted Vancouver Coastal Health and the Shared Care Committee to further support collaborative communication between family physicians and specialists.

The result was RACETM, a telephone line where primary care providers can access specialist advice within two hours. The eCASE email service also improved physician performance with timely access to specialty care, with 72 per cent of cases addressed within 15 minutes. Features like consolidated patient referral forms and electronic notification helped streamline hospital admissions and discharge procedures.

For expanding collaboration between primary and specialty care, we present an Award of Merit to the Shared Care Team.

PROJECT TEAM: Margot Wilson, Wendy Hansson, Dr. Robert Levy, Dr. Jiwei Li, Margot Wilson, Delia Cooper, Kent Loftsgard, Nico MirafTAB, Luc Holland, Jillian Kratzer, Dr. Goldis Mitra, Ray Grewel



Health Care Hero - Affiliate

Gold Apple

Dr. David Agulnik

Providence Health Care

Dr. David Agulnik is an emergency physician at St. Paul's Hospital – Vancouver's only inner city hospital and one of the busiest emergency departments in the province. That's his "9 to 5" job, providing care for a wide range of patients, including some of the most vulnerable and marginalized populations. For most people, that would be enough, but for Dr. Agulnik, his role as an emergency physician is just the start.

Dr. Agulnik also provides Physician Online Support and Medical Consultation for paramedics in the field by providing phone support with triage decisions, transportation logistics and advice on complex care decisions for critically ill or injured patients. In addition to his day job as emergency physician and support roles with Emergency Health Services, Dr. Agulnik also serves as Information Technology Coordinator for St. Paul's emergency physicians, where he is the go-between for clinical managers and IT personal for the purpose of leveraging technology to improve physician workflow and patient care in the ER.

For his willingness to wear many hats, all of them in support of better patient care, Dr. Agulnik has been named this year's Affiliate employer Health Care Hero.



Health Care Hero – Fraser Health

Gold Apple

Mits Miyata

Pharmacy Manager, Lower Mainland Pharmacy Services

Mits Miyata has spent the past 35 years first as a frontline pharmacist, and more recently as a program manager, supervisor and director. But no matter what his title, he's always been a leader.

Mits started his career as a pharmacist at St. Paul's Hospital, where he worked for 19 years. Since joining Fraser Health in 2001, he has worked in various leadership roles and has been an effective advocate for expanding the role of clinical pharmacists to include more direct involvement in patient care as part of multidisciplinary teams.

Even while working in management roles, Mits never lost sight of the fact that improved patient care should always be the overarching goal. In 2004, working with the regional director, Mits implemented the Medication Management Program, a pioneering community health initiative that assisted at-risk seniors to successfully transition to the home setting. As Lower Mainland Pharmacy Services manager, he played a key role in establishing innovative pharmacy services. In the new Surrey Memorial Hospital Critical Care Tower, Mits helped establish dedicated pharmacy services for neonatal and pediatric patients to improve infant medication safety.

For being a trusted and supportive colleague, respected and admired manager and mentor, and a strong advocate for pharmacy practice over his 35-year career, Mits Miyata has been named this year's Health Care Hero for Fraser Health.





Health Care Hero - Interior Health

Gold Apple

Lynda Martyn

Registered Speech-Language Pathologist,
Coordinator, Kelowna Cleft Lip/Palate Clinic

The ability to communicate effectively with others is the very foundation of a child's social, emotional and educational development. As an early childhood Speech-Language Pathologist, Lynda Martyn provides assessment and clinical interventions for newborn to school-aged children who have communication disorders of all types. The work is challenging and rewarding, and as one of only three Interior Health Speech-Language Pathologists providing services for young children in Kelowna, it should come as no surprise that Lynda maintains a full caseload. This in itself would make Lynda a worthy nominee for a Health Care Hero Award, but it's not why she was nominated.

In addition to her full caseload of clients, Lynda organizes the Kelowna Cleft Palate Clinic. The clinic is held four times per year with Lynda arranging for a Plastic Surgeon, ENT, Audiologist, Dental Hygienist, Pediatric Dentist, Orthodontist and Pediatrician to gather in one location to see families with children who have cleft lip and/or a cleft palate. Lynda herself provides services as the Speech-Language Pathologist. It is the only such clinic in BC outside of the Vancouver and Victoria areas and provides an especially valuable service to families from the Boundary and East Kootenay Regions who live far from the Coast.

For ensuring that children across the BC Interior have the opportunity to benefit from the best possible care for cleft lip and cleft palate, Lynda Martyn has been named this year's Health Care Hero for Interior Health.



Health Care Hero - Island Health

Gold Apple

Dr. Ramm Hering

Physician Lead, Primary Care Substance Use

When someone is new to an organization, they often take time to settle in and learn the ropes before challenging the status quo and working to make improvements. Not so for Dr. Ramm Hering. In 2015, Dr. Hering completed a Clinical Fellowship in Addiction Medicine and shortly thereafter took on his current role as Physician Lead, Primary Care Substance Use with Island Health.

Dr. Hering immediately went to work advocating for substance use and addiction services for the most marginalized and vulnerable populations, and used his innate ability to secure buy-in among colleagues and administrative leaders to establish new addiction services where none previously existed, or were very limited. In the length of time it would take many professionals to get settled in, Dr. Hering has passionately and effectively advocated for improved addictions services, and inspired colleagues and physicians that previously did not provide addictions treatment to begin providing this level of care.

For inspiring his colleagues to work together to develop new programs and services and create an efficient, client-centred system of addiction services, Dr. Hering has been named this year's Health Care Hero for Island Health.





Health Care Hero - Northern Health

Gold Apple

Debbie Strang

Health Services Administrator, Quesnel

They say if you want something done, you should ask a busy person do it. In Northern Health, Debbie Strang is that person, and she gets things done!

Debbie has worked in a wide variety of roles during her 25-year career at Northern Health, including medical-surgical units, extended care, mental health, and administration. She is a qualified nurse preceptor, and a certified suicide prevention trainer. In her current role as Health Services Administrator for Quesnel, she leads approximately 450 staff members and has spearheaded numerous initiatives aimed at delivering better health care to communities in BC's Central Interior.

In 2014, Debbie was asked to take on the dual role of health services administrator for Robson Valley and Quesnel. Debbie stepped up to the challenge of providing leadership for a large geographical area, building relationships with communities, staff and physicians and ensuring that quality health care services were provided in both communities. Debbie's leadership was instrumental in the emergency response to the 2017 wildfire season.

For always rising to the occasion and doing whatever is needed to support her community's health care needs, Debbie Strang is this year's Health Care Hero for Northern Health.



Health Care Hero - Provincial Health Services Authority

Gold Apple

Glenn Jay Braithwaite

District Supervisor, Emergency Coordinator, BC Emergency Health Services

Glenn Jay Braithwaite is a paramedic. That's his vocation. He's also a District Supervisor at BC Ambulance Service. That's his official job title. But it's no exaggeration to say that a more fitting title would be hero. How else would you describe someone who routinely goes above and beyond to save lives and has received so many professional accolades that it would be difficult to list them all?

In 2016, Glenn spearheaded the emergency response for a girl who, as the result of an ATV accident had become impaled on a tree. It was a difficult search and rescue requiring an air lift and complicated extraction to keep the girl alive. If it had not been for Glenn's leadership and strong clinical understanding of the patient's needs, she would not have survived.

On another occasion, Glenn was working an extra shift as a Duty Supervisor in Vancouver when a cluster of 911 calls were received. Glenn quickly realized that the calls were in response to overdoses related to one cocaine purchase. Eleven lives were saved that day thanks, in part, to Glenn's clinical and leadership abilities.

For his outstanding commitment to patients, colleagues and the broader community, and truly heroic actions, Glenn Braithwaite is this year's Health Care Hero for Provincial Health Services Authority.





Health Care Hero - Vancouver Coastal Health

Gold Apple

Dr. Faisal Khosa

Associate Professor, Radiology, Vancouver General Hospital

Dr. Faisal Khosa is an award-winning radiologist, scholar and philosopher, but it is his work as a mentor and educator that has created a lasting legacy, not only for his own profession, but also for the larger health care and academic community.

Dr. Khosa is a mentor and pioneer in the fields of academic medicine, medical education and research. His reputation and accomplishments as an advocate for reducing disparity, increasing diversity and inclusion make him a health care hero.

Dr. Khosa's research focus is the study of disparity and inequality, examining the reasons for the discrepancy between the achievements and academic status of men and women in academia. Going one step further, his research not only aims to unmask the causes of disparity in academic institutions, but also endeavours to identify strategies to mitigate these disparities. The combined results of his research and mentoring of students of diverse backgrounds has the potential to provoke important discussion and drive real change towards equality in academia, health care, and society at large.

For his work as a tireless advocate for equality in health care, any beyond, positioning British Columbia and Canada as a leader in this area, Dr. Faisal Khosa has been named this year's Health Care Hero for Vancouver Coastal Health.



Provincial Health Care Hero

Health Care Hero winners make a positive impact on health care delivery in BC by going that extra mile. Their passion and dedication is evident in everything they do, benefiting patients, their colleagues and BC's health care system. Each of the seven Health Care Hero winners is someone all health care professionals can look to for inspiration.

One of these regional heroes will be recognized with the surprise honour of being named this year's Provincial Health Care Hero. A health care superhero, the Provincial Health Care Hero is selected by the entire judging team for standing out with their above and beyond contributions.

About HEABC

The Health Employers Association of BC (HEABC) represents a diverse group of more than 230 publicly funded health care employers. Our members range in size from affiliate organizations with fewer than 25 employees to large, regional health authorities with thousands of employees.

HEABC is the accredited bargaining agent for most publicly funded health employers in the province, negotiating six major provincial agreements covering more than 115,000 unionized health care employees.

HEABC also takes a provincial leadership role in strategic planning related to human resources and labour relations issues management for BC's publicly funded health employers. Through collective bargaining and other industry initiatives, HEABC endeavours to build constructive and collaborative relationships with members, government, employees and unions, while continuing to adapt to the evolving needs of its membership.



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Christina Zacharuk – President & CEO, Public Sector Employers' Council Secretariat, Ministry of Finance

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Island Health representative

Kathy MacNeil – President & CEO, Island Health

Northern Health representative

Cathy Ulrich – President & CEO, Northern Health

Proprietary Care Provider representative

Elissa Gamble – National Director, Home Health Operations, Bayshore HealthCare

Provincial Health Services Authority representative

Carl Roy – President & CEO, Provincial Health Services Authority

Vancouver Coastal Health representative

Mary Ackenhusen – President & CEO, Vancouver Coastal Health

Thank you 2018 sponsors

HEABC acknowledges the following organizations for their generous contributions to the 12th annual *BC Health Care Awards*. We are very grateful for their support and sincerely thank them for helping to recognize deserving health care employees across BC.

Gold Apple

Health Care Hero



Top Innovation



Workplace Health Innovation



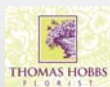
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